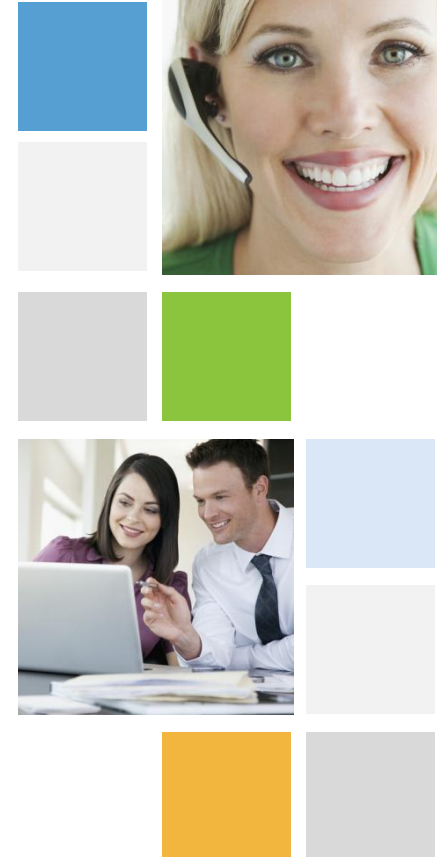




NICE Perform eXpress Connectivity to NICE Perform Release 4.1

- What is it?
- Solution at a glance
- Business benefits



- **Connects NICE Perform eXpress at branches with a main NICE Perform system in a data center**
- **Uses advanced NICE Perform applications**
- **Addresses requirements for organizations with multiple branches and data centers, centralized IT and business operations for all sites**



- **Data copied from branches to the data center:**
 - Interaction metadata
 - User information and permissions
 - Voice located in Storage Center
- **Advanced NICE Perform application usage**
 - Centralized search and playback
 - Advanced Quality Management
 - Interaction Analytics
- **Easy configuration and deployment**
- **Available in NICE Perform eXpress release 3.0 and above**



- Reduce branch exposure to risk using advanced NICE Perform applications at the data center
- Centralize all branch operations
- Eliminate the need for IT personnel at the branch
- Deploy quickly and easily
- Operate branches locally using NICE Perform eXpress applications during WAN failures
- Centralize monitoring and maintenance



THANK YOU

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